

Environmental Policy

Hitachi Digital Services

Hitachi Digital Services, LLC (referred to as Hitachi Digital Services) recognizes our role in driving climate action, not just in the services and solutions we offer, but also in our direct operations.

Hitachi Digital Services is committed to maintaining full compliance with all applicable environmental regulations and to integrating responsible environmental practices into our operations and services. While the company does not engage in manufacturing activities, we actively monitor and manage our environmental impacts with a focus on regulatory adherence, efficient energy use, responsible resource consumption, waste reduction, and water conservation, where relevant.

We implement controls to address air quality and noise management requirements at applicable facilities and ensure alignment with industry standards and customer expectations. Through systematic measurement, transparent reporting, and continual improvement, Hitachi Digital Services upholds our responsibility to the environment as a part of the company's broader sustainability objectives.

Our Environmental Priorities

Our People

- Raise employee awareness of Hitachi Digital Services' environmental mission, which centers around reducing environmental impact for a healthier planet.
- Engage employees in global campaigns, like Earth Month.
- Encourage participation with local environmental non-profits through volunteering and donations.
- Share relevant environmental content via blog posts and internal communications to keep employees informed on companies' environmental efforts and global news/ trends.
- Encourage employees to share their knowledge on environmental practices with colleagues, friends, and family.
- Highlight success stories and examples of environmental improvements through company channels.

Our Customers & Suppliers

- Sustainable Solutions and Services aid our customers in achieving critical environmental and decarbonization goals. Leveraging expertise in industrial domains, green transformation, energy and mobility, Hitachi Digital Services enables companies to adopt sustainable business practices that pave the way to a greener future.
- In FY2024, 100% of Digital Services' new suppliers agreed to comply with the terms and conditions of Hitachi's Expectations of Business Partners or a documented equivalent supplier policy or code of conduct approved in writing by Hitachi. In addition to evaluating service quality, cost, and product specifications, Digital Services assesses suppliers' efforts to address environmental sustainability. As a part of the Hitachi Digital family, Hitachi Digital Services is an Affiliate Member of the Responsible Business Alliance (RBA).
- Value chain engagement is the cornerstone of our Scope 3 strategy and Greenhouse Gas (GHG) reduction road map, with a significant emissions impact associated with Scope 3, Category 1: Purchased Goods and Services.
- In addition to service quality, cost, and product specifications, we incorporate environmental sustainability into supplier qualification criteria, evaluating their energy use, emissions targets, and ESG ratings.

Environmental Compliance

- Hitachi Digital Services complies with all applicable environmental regulations and obligations in the management of our business.
- We maintain certification to ISO 14001 at key sites, like our London office, the international standard for Environment Management Systems (EMS), in order to enhance environmental performance and demonstrate continual improvement. Key areas of focus for our business include climate change mitigation, climate change adaptation, natural resource conservation and compliance with environmental legal obligations and other commitments.

Environmental Governance

At Hitachi Digital Services, our environmental program is overviewed by the Executive Leadership Team, with sponsorship from the CEO, President and Chief Operations Officer, who review and approve the company's environmental strategy, program, and targets. The Sustainability Director is responsible for driving the day-to-day implementation and transformation of our environmental initiatives in partnership with Hitachi Digital Services' Executive Leadership Team. The Sustainability Director leads our Sustainability Committee, a cross-functional group of leaders from Legal, Finance, Supply Chain & Procurement, HR, and Service Operations.

Energy Management and Greenhouse Gas (GHG) Management

Hitachi Digital Services is committed to tracking GHG emissions resulting from our Scope 1, Scope 2, and applicable Scope 3 categories and implementing a continual improvement program to reduce emissions within these areas. We execute our emissions reduction program with a focus on energy efficiency initiatives, renewable energy procurement, and emissions reductions within our supply chain.

Progress is monitored through transparent reporting, with actions prioritized based on the potential impact and alignment with our business strategy. We aim to achieve carbon neutrality in Scope 1 and Scope 2 emissions by FY2030, with near-term targets aligned with the Science Based Targets initiative (SBTi), and becoming net zero by FY2050.

Water Management

During FY2024, Hitachi Digital Services collected water usage data from our headquarters in Santa Clara and the Hyderabad campus, which together account for approximately 47% of the company's total square footage. These locations were prioritized due to their strategic importance and relevance to water-related impacts. Recognizing the importance of comprehensive water data, we are actively working to expand our data collection efforts. We will continue to monitor all operational sites where water usage is measurable to improve our understanding of the company's overall water footprint over time. Additionally, we have set a goal to increase recycled water usage in the Hyderabad campus water recycling plant to 80% by FY2030, further enhancing our contribution to sustainable water management.

Waste Management

Hitachi Digital Services is committed to minimizing waste and our environmental impact across our operations. We implement regional recycling programs, ensure proper segregation and collection of waste streams in compliance with legal requirements, and prioritize the use of recycled materials for office supplies. Initiatives such as replacing single-use items with reusable alternatives and responsible electronic waste management through certified partners, including Lenovo Asset Recovery Services, demonstrate our ongoing efforts to reduce our operational footprint. In FY2024, we responsibly disposed of 4,477 IT assets across our global operations. Looking ahead, we aim to expand e-waste programs to 50% of our offices by FY2030, while continuing to monitor waste usage and collaborate with partners to further reduce our environmental impact.

"In delivering on this Environmental Policy, Hitachi Digital Services is committed to a program that continually reevaluates and improves. We will set relevant objectives and targets, measure progress against them, and share our key metrics with stakeholders where appropriate.

Executive Leadership promotes a culture at Hitachi Digital Services that supports environmental management and provides appropriate resources and support to ensure the implementation of this policy in line with our business objectives and compliance obligations. Targets will be reviewed annually to ensure they remain appropriate and achievable. This policy will also be made publicly available and communicated to interested parties. The policy will be updated regularly based on stakeholder involvement and requirements."



Roger Lvin, Chief Executive Officer
Hitachi Digital Services, LLC

October 15, 2025

About Hitachi Digital Services

Hitachi Digital Services, a wholly owned subsidiary of Hitachi, Ltd., is a global systems integrator powering mission-critical platforms with people and technology. We help enterprises build, integrate, and run physical and digital systems with tailored solutions in cloud, data, IoT, and ERP modernization, underpinned by advanced AI. By combining Information Technology and Operational Technology (ITxOT), we drive efficiency, innovation, and growth across industries. With over 110 years of Hitachi Group's engineering and technology leadership, Hitachi Digital Services is powering smarter platforms for a safer, more sustainable future.

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Corporate Headquarters - 2535 Augustine Drive, Santa Clara, CA 95054

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