

HARC Agents: Operational AI Platform as a Service

Hitachi Digital Services

Solution Brief

Overview:

HARC Agents Operational AI Platform as a Service delivers AI-driven operational intelligence as a fully managed service on Microsoft Azure. The platform enables organizations to operationalize AI securely and at scale, accelerating insight generation, automating decision workflows, and improving operational outcomes across enterprise environments. Built on Azure-native services and enterprise governance principles, HARC Agents provides a controlled path from experimentation to production-grade AI operations.



Solution:

HARC Agents is a managed Azure service for deploying, operating, and optimizing AI-driven operational capabilities.

The service includes:

- Secure data ingestion and integration across Azure and enterprise systems.
- AI model lifecycle management, including deployment, monitoring, and optimization.
- Integrated observability, governance, and cost controls.
- API-based access and Azure Portal integration for enterprise operations teams.

Hitachi Digital Services manages the platform end-to-end, enabling rapid onboarding and continuous optimization without infrastructure or platform overhead.

Key Benefits:

- **Faster Innovation**
Accelerate AI adoption without building or managing complex platforms.
- **Smarter Operations**
Real-time insights support data-driven decision-making and process optimization.
- **Elastic Scalability**
Scale AI workloads seamlessly using Azure-native services.
- **Trusted Security & Governance**
Enterprise-grade controls aligned with Azure security, identity, and compliance frameworks.
- **Optimized Cost Structure**
Reduced total cost of ownership through managed operations and usage-based scaling.

Assessment & Onboarding:

- **Readiness Review**
Evaluate AI maturity, data readiness, and integration landscape.
- **Use-Case Prioritization**
Identify high-impact operational and decision-support scenarios.
- **Deployment Blueprint**
Define architecture, governance, and rollout aligned to enterprise standards.
- **Continuous Optimization**
Ongoing performance, cost, and outcome reviews to ensure sustained value.

Modernize your digital operations with autonomous intelligence for quality and security.

Contact our AI Experts

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