

# Hitachi Digital Services Operational AI Platform as a Service

Hitachi Digital Services

Solution Brief

## Overview:

The Hitachi Digital Services Operational AI Agent delivers advanced AI-driven operational intelligence as a managed Microsoft Azure service. It enables organizations to optimize processes, enhance decision-making, and drive digital transformation through secure, scalable, and automated AI capabilities tightly integrated with Azure.

### Solution:

Managed service for deploying, managing, and scaling AI models to provide real-time operational insights. Includes data ingestion, model lifecycle automation, and integrated monitoring—accessible via Azure Portal and APIs. Delivers rapid onboarding, secure data management, and ongoing optimization.

### Key Benefits:

- **Faster Innovation:** Rapid AI adoption without infrastructure overhead.
- **Smarter Operations:** Real-time analytics enhance efficiency and outcomes.
- **Elastic Scalability:** Scale resources seamlessly within Azure.
- **Trusted Security:** Built-in enterprise compliance and governance.
- **Optimized Cost:** Lower TCO through managed AI operations.

### Assessment & Onboarding:

- **Readiness Review:** Assess AI maturity, data quality, and integration landscape.
- **Use-Case Prioritization:** Identify high-impact scenarios.
- **Deployment Blueprint:** Define rollout aligned with governance and agility.
- **Continuous Optimization:** Evaluate performance and business outcomes regularly.

