

ERP Controls and Compliance Health Check

Turning Unrealised ERP Capability into Measurable Business Value

Hitachi Digital Services ERP Controls and Compliance Health Check provides executives and audit stakeholders with rapid, evidence based assurance over the integrity, control, and compliance of the ERP environment. It delivers an independent assessment of financial and operational controls, security design, segregation of duties, data integrity, and process compliance.

When This Assessment is Most Relevant

This assessment is designed for organisations that are:



Operating complex, fragmented, or heavily customised ERP environments where controls and audit traceability are difficult to maintain



Heavily reliant on third parties, off-system solutions, spreadsheets, or manual controls, that increase audit effort, error risk, and compliance exposure



Experiencing access, security, or segregation-of-duties concerns



Preparing for external / internal audit, or regulatory review and require independent assurance over ERP controls



Subject to regulatory scrutiny or recurring audit findings



Carrying technical debt or unsupported customisations that undermine controls



Concerned about data integrity, financial accuracy, or reporting reliability from the ERP



Planning ERP upgrades, cloud migration, or organisational change

The Questions This Assessment Answers

- Are our financial and operational controls designed and operating effectively?
- Do we have material security or segregation of duties (SoD) risks?
- Is our ERP compliant with regulatory and internal control requirements?
- Can we rely on the accuracy, completeness, and integrity of ERP data?
- Are control risks increasing due to technical debt or operational practices?

What We Assess

Risk, Controls & Compliance

Evaluate security, segregation of duties, data integrity, and financial controls to expose operational, regulatory, and audit risks that could lead to financial loss, compliance issues, or reputational damage.

Business Value & Process Effectiveness

An assessment of how well core processes (e.g. Record to Report, Procure to Pay, Order to Cash) support business objectives, user productivity, and decision making, highlighting inefficiencies, workarounds, and areas of weakness that can trigger audit flags, and compliance concerns.

Technology Health & Future Readiness

Review system configuration, customisations, integrations, reporting, and upgrade posture to identify technical debt, performance issues, and scalability constraints that limit agility and increase cost of ownership.

How the Assessment Works

Delivered by senior practitioners and augmented by **embedded AI analysis**.

A focused, time bound assessment of system configuration, core business processes, data integrity, security, and operational usage, the audit and compliance health check provides an independent, fact-based view of how the ERP is really operating against business objectives.

Key Outputs

- 01** Executive summary focused on compliance controls, risk exposure and solution maturity
- 02** ERP Roadmap, Gap Analysis prioritised by risk and maturity
- 03** Identification of high impact, low-effort actions (30-90 days)
- 04** Clear next steps to mitigate issues and lock down your ERP



Why Organisations Start Here

This approach quickly exposes hidden risks, control gaps, process inefficiencies, technical debt, and adoption issues that increase cost of ownership, create compliance exposure, and limit agility.

This assessment creates clarity **before** those same issues become costly audit findings.

Next Step

A short, no obligation conversation to understand your context and confirm whether this assessment is the right starting point.

Register interest via the ERP Foundations landing page