

ERP Health Check

Turning Unrealised ERP Capability
into Measurable Business Value

Hitachi Digital Services ERP Health Check delivers immediate executive value by confirming whether your ERP investment is actively driving performance, control, and scalability, or is quietly constraining them.

When This Assessment is Most Relevant

This assessment is designed for organisations that are:



Operating complex, fragmented or heavily customised ERP landscapes



Heavily reliant on third parties, off-system solutions, spreadsheets, or manual workarounds



Concerned about delivery risk, data quality or governance gaps



Facing spiralling cost of ownership, and associated technical debt



Preparing for a major ERP rollout or multi-country programme



Planning an ERP modernisation, consolidation or cloud adoption



Constrained by financial system agility, and an inability to change

The Questions This Assessment Answers

- Is our ERP delivering the business value we expected?
- Where are the material risks and control weaknesses?
- Are users and data truly fit for purpose?
- Is the ERP ready for future change and growth?
- How healthy and supportable is the ERP today?

What We Assess

Business Value & Process Effectiveness

An assessment of how well core processes (e.g. Record to Report, Procure to Pay, Order to Cash) support business objectives, user productivity, and decision making, highlighting inefficiencies, workarounds, and missed automation opportunities that dilute ERP value.

Risk, Controls & Compliance

Evaluate security, segregation of duties, data integrity, and financial controls to expose operational, regulatory, and audit risks that could lead to financial loss, compliance issues, or reputational damage.

Technology Health & Future Readiness

Review system configuration, customisations, integrations, reporting, and upgrade posture to identify technical debt, performance issues, and scalability constraints that limit agility and increase cost of ownership.

How the Assessment Works

Delivered by senior practitioners and augmented by **embedded AI analysis**.

A focused, time bound assessment of system configuration, core business processes, data integrity, security, and operational usage, the health check provides an independent, fact-based view of how the ERP is really operating against business objectives.

Key Outputs

- 01** Executive summary focused on financial controls, risk exposure and solution maturity
- 02** ERP Roadmap, Gap Analysis prioritised by maturity
- 03** Identification of high impact, low-effort actions (30-90 days)
- 04** Clear next steps to unlock the potential of your ERP



Why Organisations Start Here

This approach quickly exposes hidden risks, control gaps, process inefficiencies, technical debt, and adoption issues that increase cost of ownership, create compliance exposure, and limit agility.

This assessment creates clarity **before** those same issues become costly.

Next Step

A short, no obligation conversation to understand your context and confirm whether this assessment is the right starting point.

Register interest via the ERP Foundations landing page